

Human Side

A Newsletter from the Department of Human Services



June/July/August 2004

Department of Human Services (DHS) Delivering Excellence—What is your Role?

In May 2002, the Board of County Commissioner adopted the first ever Miami Dade County Mission Statement — "Delivering excellent public services that address our community's needs and enhance our quality of life," which is the cornerstone of the County's overall Strategic Plan.

The Miami Dade County Strategic Plan was a massive undertaking involving input from the community, business leaders and County employees, which resulted in a "road map" for Miami-Dade County. To implement this plan, DHS, as well as all county departments, developed a business plan that focused on accomplishing priorities that fit into the County Strategic Plan. The County budget process is also changing, with funding allocated to address these same priorities, so that ultimately, our government is providing the best level of services to our community.

You may be thinking, how do I fit into this? Every department and employee has their own part to play in our overall success. For example, DHS is essential in ensuring that we achieve the County's priorities of increased utilization of available health and human services across all neighborhood facilities; increase access to and quality of child care facilities; increased access to culturally sensitive outreach/prevention and intervention services for Miami-Dade County children, youth and their families; provide young adults with basic education, skills, and values; increased access to full continuum of support services for targeted special populations, including sexual assault and domestic violence, immigrant and new entrant, mental health, homeless, substance abuse, and recently released inmate services; provide services so that a greater number of elders are able to live on their own, and improved customer service and care in health and human services. For example, it is the responsibility of every employee, regardless of your job, to strive to meet our priorities and achieve our mission.

This is why we have developed a slogan of "Delivering Excellence Everyday". As County employees we must strive everyday to be the best, providing excellent customer service, being efficient and effective, and most importantly taking pride in



our work and in our County. County Manager George M. Burgess is committed and genuinely believes in this initiative as he has stated many times, "This is our opportunity to make a real difference in the way we do business. This is not just a statement, it is a philosophy that each of us must adopt as our own."

DHS is also totally committed to this endeavor. Our Department's Management Team is conducting Delivering Excellence Training

to all our employees starting in May and ending in June. This training is mandatory for all County employees. Our objective and goal is to educate everyone on Results-Oriented Government, and to communicate the Department's business plan, priorities and individual accountability. DHS will also be displaying the Mission Statement for both Miami Dade County and DHS at all our program reception areas, which we are in the process of printing and framing. Everyone should know our nine Guiding Principles. You should be (1) Customer-focused and Customer-driven; (2) Honest, Ethical and Fair to All; (3) Accountable and Responsive to the Public; (4) Diverse and Sensitive; (5) Efficient and Effective; (6) Committed to Development of Leadership in Public Service; (7) Innovative; (8) Valuing and Respectful of Each Other, and (9) Action-oriented.

In conjunction with the Delivering Excellence Training, the Department has been mandated to train 38% of staff or 390 staff members in the Services Excellence Training which dovetails with Delivering Excellence. Services Excellence is a comprehensive, standardized, customer service program focusing on providing service excellence all the time. The training is designed to help the County attain its goal of instituting a comprehensive customer service excellence program and fulfill its mission of "delivering excellent public services that address our community's needs and enhance our quality of life," in short, Delivering Excellence Everyday.

Director's Message



The Department of Human Services (DHS) will be embarking on its annual United Way Campaign, which officially kicks off in August 2004. Ernestine Davis, of the Violence Intervention and Prevention Division, has agreed to once again chair the DHS United Way Campaign. Programs should start to think of fundraisers, and we also would like to have department-wide fundraisers like our cocktail reception last year at the Renaissance in the Gables which turned out to be a lot of fun and raised a lot of money. We have not received any information as to our percentage increase, but when we do, we will let everyone know.

DHS Administrative offices at the Stephen P. Clark Center, 21st and 22nd floors, are scheduled to move to the new Martin Luther King Building, NW 62 Avenue and 27 Street, 4th floor, July 22, 2004. This is a new administration building adjacent to Metrorail which will also house the administrative offices of Solid Waste Management, Dept. of Corrections, and a Team Metro office.

The Domestic Violence Oversight Board (DVOB) has a new Executive Director, Mr. Vaughn Tooley. The selection process was extensive with 109 candidates, with 31 who met the minimum qualifications. The selection committee interviewed 9 candidates and selected four for final consideration. A second set of interviews were conducted with members of the County Manager's office, and Chair of the DVOB. Congratulations to Mr. Tooley.

In addition, congratulations are in order for Paul Prevost. He has become the new Division Director of our Elderly, Disability and Veterans Services. Paul has been acting in this capacity since the retirement of John Farie, and has done an outstanding job. Congratulations to Mr. Prevost.

I would like to thank all those employees who worked at our display at the Dade County Fair and Exposition in March 2004. Having our Department name and services displayed to the public is always a good marketing and public relations tool and we want to continue this effort.

As of April 1, 2004, DHS employees will be responsible for procuring their own travel needs working with our departmental travel liaison, Isabella Rivers. Employees are instructed to use the Internet to procure their travel arrangements, and should use internet sites such as Travelocity, Expedia and Orbitz to find the most economical fares available for their day of travel, in addition to Southwest Airlines and Jet Blue. Travel Requests are still required along with travel reimbursement report packages with receipts.

New countywide graphic standards have been adopted by the Board of County Commissioners supporting a uniform countywide image that support our collective efforts. A new logo which is commonly called the "sleigh" or "hook" with the words Miami-Dade County will be phased into County forms, new stationery, business cards, marketing materials, county vehicles and other items that are ordered. We will still have our Department name, office/bureau/division, and program listed in type, but we will be required to only use the County logo and not the DHS logo.

Dean Taylor, Sr.

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The Human Side

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District 4
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District 5
Rebecca Sosa
District 6
Jimmy Morales
District 7

Katy Sorenson
District 8
Dennis C. Moss
District 9
Javier D. Souto
District 10
Joe A. Martinez
District 11
Jose "Pepe" Diaz
District 12
Natacha Seijas
District 13

George M. Burgess
County Manager

Bob Ginsburg
County Attorney

General Obligation Bond Program

In September 2003, the Board of County Commissioners endorsed the concept of a General Obligation Bond (GOB) issue to be presented for County-wide voter approval, and asked the County Manager to develop a GOB program.

A General Obligation Bond Program is a way to finance government capital improvement projects. With voters' approval, Miami-Dade County would be able to issue long-term bonds to fund new construction, renovations and expand facilities. These quality of life improvement would serve residents for many generations to come much like the 1972 Decade of Progress bond program that funded much of Miami-Dade County's existing infrastructure over the past 30 years including MetroZoo, libraries and road improvements.

The new bond program would not require an increase to the tax rate. While future taxes would be used to repay the bonds, the millage rate now budgeted for repayment of the Decade of Progress bonds, other general obligation debt, and a temporary emergency contingency reserve would be sufficient to cover debt service on a new bond program.

The County Manager, after many public meetings and consultation with the Board of County Commissioners, has identified a number of areas that are aimed at building better communities through Miami-Dade. It is expected that projects selected for bond funding would fulfill a multitude of needs including:

- **Keeping the Community Safe.** To maintain a low rate of crime and a higher level of personal safety, we must consider the need for expanded and new public safety facilities and equipment including police, courts and jails.
- **Preserving Our Resources.** Our natural resources are critical to our quality of life. Improvement to protect our water supply for future generations, beach restoration, better drainage and funding to address other environmental concerns are important to our quality of life.
- **Sustaining a Health Community.** Public health facilities and affordable housing are critical to the well being of our residents.



Miami Dade County Manager, George M. Burgess, was a guest on Opina News, Telemiami TV Talk Show. The Manager educated viewers on the importance of voting yes on the General Obligation Bond Referendum; the 311 initiative, the updated WEB Portal, his Delivering Excellence Initiative, the County budget, etc. This show is co-hosted by Rachel Tourgeman, DHS Community Relations Director.

- **Enjoying Arts, Culture and Recreation.** Parks, museums, libraries, MetroZoo and other community recreational facilities enrich our lifestyle and play a vital role in tourism, the County's number one industry.

- **Neighborhood Improvements.** The bond program could provide additional funds for much needed neighborhood projects including more traffic signals, side walk repairs, and expanded bikeways.

- **Creating and Retaining Jobs.** Adequate infrastructure is critical for economic development. Expansion of our water and sewer system, for example, would provide new opportunities for business development in older urban neighborhoods as well as newer areas. Also, bond proceeds could be used

to fund infrastructure improvements to induce new business to locate in Miami Dade County.

- As the Decade of Progress Bonds and other general obligation bonds are retired over the next 40 years, new debt could be issued. The cost of the new bond program would depend on the projects selected.
- Bond funds can only be used on projects included in the bond program approved by voters and the project list will be finalized by the Board of County Commissioners in July 2004 prior to the November election.
- If Miami-Dade residents vote no, many of the improvement projects that affect residents' quality of life will not happen. Further postponement of critical projects could lead to high costs in the future. Much of our infrastructure in the County today—from parks to our water and sewer systems and traffic improvements—were built with bonds funds from the 1972 Decade of Program bond program. It is hard to imagine the County without these projects.
- If the bond program is approved, work on the projects would begin with improvements seen over the next several years and continue for approximately 10-15 years.



Mr. Tom Joiner, National Radio Talk Show Host, Hot 105, flowered victims of Domestic Violence and their children with chocolates and Teddy Bears during his visit to Miami.

Pictured from left to right: Celestine Maple, Administrative Officer, Advocates for Victims Program; Ms. Oscie Fryer, Social Services Supervisor II, Advocates for Victims Program; Ms. Karen McDaniel, Office Manager, Advocates for Victims Program, Tom Joiner, and Ms. Rachel Tourgeman, DHS Community Relations Director.

Awards for the Advocates for Victims Program



- Rose Taylor, Social Worker Aide was presented with the Florida Coalition Against Domestic Violence (FCADV) Sylvia Tucker Award. This award is presented to a woman of color associated with a domestic violence center who has provided exceptional leadership in the battered women's movement. The award was presented at the FCADV Conference in Orlando on May 18.



- Patrick Kinney, Social Worker II, was presented with the Florida Coalition Against Domestic Violence (FCADV) C.A. Padgett Award. This award was presented to an individual who has struggled with personal obstacles while working in the community to break down barriers to the underserved and to end oppressions and domestic violence. The award was presented at the FCADV Conference in Orlando on May 18.

- The Victims Assistance Program (VAP) will be presented with the Florida Network of Victim Services (FNVWS) Carol L. Sheridan Award. This award is presented to a program in recognition of their outstanding Victim Witness Services Program in Florida for the past year. This award will be presented at the FNVWS Conference held in Orlando, June 16-28.

Letters of Appreciation To Family and Victim Services Employees



Lilliane Pinero, Family Violence Treatment Specialist

Dear Lily:

Something I can really tell you is that I never imagined that a therapy session of this nature would prove to be as pleasant and constructive.

I thank you in my name and that of the community for your dedication, charisma and personality which makes this program and this time of great benefit to all.

I truly congratulate you and I wish you the best in your professional career and your private life.

All the best,
Jose



Marcy Prince, Family Violence Treatment Specialist

To Whom It May Concern:

When I was first ordered to attend the Domestic Violence Program, I thought it was a money making con and a scam. I am writing to tell you how surprised I am at how helpful it has been, due entirely to our "moderator", Marcy.

We have truly forged a bond with her and each other. The minute we walk into the room, we know it is alright to let our guard down. This is what Marcy has accomplished through her compassion and genuine desire to help us.

I could easily attend classes at the Kendall location a few blocks from my house, but due to the environment she has fostered at the Biscayne office, I actually look forward to the long drive. Never in a million years did I think I would be saying this!

She has the unique ability of letting everyone in the class share and yet maintain focus. Marcy is supportive and validates our feelings while prodding us to act and think different. Her consistency wears down your defenses which allows me to listen and actually learn.

Looking forward to the next session.

Sincerely,
Enrique

Finding Peace in the Office

Excerpt from MSN Careers/Career Builder.com

Like any social situation, a professional environment is bound to have its good and bad apples. There is no rule that says that once you find a job, you will enjoy working with each of your coworkers. You are bound to have coworkers that irritate or even offend you. Therefore, it becomes your responsibility to maintain a professional attitude. Here are some common coworker types and tips on how to maintain your reputation.

The Office Gossip—Most offices have a person with a connection to the grapevine. This person has the “scoop” all the time and readily shares information. While it can be fun to be in on the office news for a while, it is best to be cautious. The majority of gossip is false and hurtful. If you fail to pass on the gossip, your coworkers will come to see you as reliable and trustworthy. Deciding not to spread gossip is one of the best ways to keep yourself from eventually becoming the subject.

The Constant Complainer—Misery loves company, and some individuals are just not happy in any situation and are not afraid to complain, and do it often and vocally. In an office environment, negativity often means lower productivity and morale. Complainers typically seek out others who will share their grief. Your best bet is to listen respectfully as the person vents, but not to join in. Sooner or later, the complainer will stop using you as a sounding board and you will not have to risk being labeled a negative employee.

The Nosey Neighbor—With an open environment

workplace and cubicles, this layout is great for those who love to learn as much as possible about coworkers’ professional and personal lives. If you are faced with a colleague who always knows what is going on in your life, you might want to be more discreet at work.

The Office Thief—Typically is not known for stealing pens and pencils, but for stealing credit and ideas. You may find that an idea you brought up casually is later presented formally with no reference to your input. Be professional, but also be guarded in your interactions with the office thief.

The All-Around Unpleasant Coworker—This individual is downright nasty. He or she is rude, arrogant, condescending, and just not enjoyable to be around. Realize that you never know the whole story. This person might have something going on in his or her life that is causing the negativity. Try having an open, private conversation. You want to be seen as supportive and open, rather than accusing. It never hurts to document issues, and you may be able to decrease the amount of interaction you have with this individual.

Bottom line, if you keep out of the negative situations that arise, you will save yourself a great deal of heartache. The workplace is an environment that mixes a wide variety of personality types. The trick is staying true to yourself, getting your job done and doing what you can to ensure you are happy at the end of each day, even if it means biting your tongue from time to time.

Department Supervisors Meeting

As part of a Department-wide effort to exchange information and ideas, and to keep supervisors and administrative staff updated on Department and County initiatives, the Bi-monthly Supervisory meetings were instituted in October 2001. A schedule has been developed for this calendar year. The remaining dates and office responsibility for 2004 are as follows:

Date

Wednesday, June 23, 2004

Wednesday, August 25 2004

Wednesday, October 20, 2004

Wednesday, December 1, 2004

Staff Responsible

Dr. Ana Maria Faraci

Dr. Carolina Montoya

Maria Binelo

Carmen Morrina

Immigrants Fair

The South Dade Immigrants Fair was held February 28, 2004 and sponsored by the Coalition of Florida Farm Workers Organization. The Equal Opportunity Board's Investigator/Mediator, Azucena Dilley, participated in the Immigrants Fair held in Homestead. In addition to DHS/EOB, other groups who participated were the Americans Friends Service Committee, Florida Immigrant Advocacy Center, Centro Campesino, We Count, MUJER, Inc., City of Florida City, Haitian Organization for Women, Human Services Coalition, South Dade Haitian-American Citizens Club, and Honduran, Guatemalan and Nicaraguan consulates.



Black Family Symposium

On Thursday, May 27, the Annual Black Family Symposium was co-sponsored by the Miami Dade Department of Human Services and Barry University. This year's theme was "Working to Strengthen Diverse Families" which is a call for human services professionals to take a leadership role in assessing the services needed to help sustain families. Seven workshops sessions touched on Families and the Juvenile Justice System; Effective Parenting; Financial Management/Money Smart; HIV/AIDS/STDs; Substance Abuse/Mental Health; Healthy Eating, and Domestic Violence. With over 200 participants, the symposium was a successful and informative event addressing areas of concern to everyone.

The Plenary Speaker was Ralph Hogges, Ed.D. Executive Director and Professor of the Institute for Public Policy and Executive Leadership in Higher Education at Nova Southeastern University. With over 30 years in higher education leadership, he is an expert in college and university management, leadership and public policy.



He spoke about leadership, what leadership involves, what is the need for leaders in our diverse community, and the need to decide if you want to be a leader, and if you are already a leader, the need to decide if it is time for someone to take over.

Luncheon Speaker Phyllis Scott, Ph.D. is a member of the faculty and an alumna of Barry University. Her professional interests include child and social welfare policy, history, social work ethics, and management and administration of human service organizations. She has worked for County and State governments in the areas of abuse and neglect, mental health, substance abuse, developmental disability, primary health, housing, and economic self-sufficiency. Dr. Scott addressed what is needed to help diverse families in today's society. Are we really helping or just merely putting a band-aid on the problems.

Although the two speakers did not collaborate, they spoke in a continuum about professionals and what is needed in today's multi-ethnic, multi-cultural community.

ALLAPATTAH IS STRIVING TO MAKE A

The Allapattah Neighborhood Service Center of the Department's Neighborhood Assistance Bureau has embarked on a number of community projects that will serve to help alleviate the needs as well as enhance the quality of life for many of its residents. The following are just a few of the projects that either will be or are currently operating at the center.

Student Honor Card of Allapattah – In a cooperative effort between the Center, various businesses and Miami Jackson High School, all students receiving an "A" (overall GPA) average for the year will be eligible to receive a card that would entitle them to a 20% discount on merchandise purchased at any of the participating businesses.

Adopt a Grandparent – Children in day care at the Allapattah YMCA and elderly clients from the Neighborhood HUD Senior housing project that utilize the Center, will have the opportunity to be together under YMCA supervision with the idea of fostering positive intergenerational contact.

Medicine for the Needy – Many clients who come through the doors of the center are sick and don't have Medicaid/Medicare or personal insurance. To help these clients the Allapattah Center has an established understanding with the "Live and Let Live" Drug Store, a local pharmacy, that has provided these clients a limited supply of their prescription free if charge. This program initiated in 1994 through the benevolence of a local merchant, represents the true spirit of collaboration for the benefit of the less fortunate. Many times over the generosity of the store's owner has aided clients in overcoming or averting a medical crisis.

Haircuts and Style for the Community – On February 11th, a few days before Valentines Day, "La Belle Beauty School" and "Valsan of Miami" gave 10 needy elderly clients a hair cut and style and a new dress in honor of this festive holiday. Many of these clients are among our neediest and had not been treated to something like this in years.

Mothers' Day 2004

The Department's Emergency Housing Center North held their annual celebration on May 7, 2004 honoring all the mothers in the shelter for their commitment to family. The event was sponsored by Mrs. Joy Jackson, a teacher at the Robert Renick School and members of the Christian Fellowship Church. The celebration kicked off with a presentation entitled "Accolades to Mothers". Many of the mothers spoke openly of their relationship with their mothers and their fond memories of their youth. The children spoke about their love and appreciation for their mothers and mothers were encouraged to "keep the faith" and maintain their commitment to family. The celebration ended with each of the mothers receiving gift baskets with food and a beautiful bouquet of flowers. The food was donated by the Church and the flowers were given by Mrs. Winifred Smith a Frequent donor to the shelter.



Luncheon for Blood Donors

The Department of Human Services was the winner in the large department category of blood donations for the blood drive in February at the Stephen P. Clark Government Center. The Community Blood Center of South Florida, Inc. said thank you to all DHS donors by giving them a luncheon on Wednesday, March 24. Donors included Mauricio Arteaga, OA; Rodney Chain, OA; Burnese Colon, CDS; Brenda Faulkner, CBO; Mary Faust, OA; Omar Fernandez, OD; Jose Gutierrez, ORS; Christine Hodge, OA; German Izquierdo, NAB; Cynthia Lewis, OA; Elaine Lhota, OD; Vivian Marban, CDS; Myrna Moore, ORS; Jose Murillo, OA; Susana Quincy, CDS; Dontaki Robinson, ORS; Sandra Streeter, CDS, and Ron Werner, OD. Thanks for giving!



Service Awards

35 Years

Danny Nowell, EDVS

30 Years

Cynthia Arnaud, ORS
Norman Liehn, CDS
Jack Marshall, OD
Pedro Merconchini, ORS
Ronald Simpson, ORS

25 Years

Malease Hawkins, EDVS
Harriet Molden, EDVS
Bolina Quammie, CDS
Ericka Reid, EDVS
Betty Smith, EDVS

20 Years

Omara Bay, ORS
Clara Braswell, CDS
Augusto Gonzalez, ORS
Suzanne Quincy, CDS
Susan Sado, ORS
Phyllis Tynes-Saunders, ESB

Retirements

Audrey Beech, ORS
Ana Gonzalez, ORS
Michael Miller, CDS
Yvonne Pickett, NAB

Welcome to New Employees

Gerardo Alvarez, ESB
Mariela Crespo, ESB
Eric Gaines, NAB

Barbara Garcia-Lavin, PS
Girlesa Perez, FPFS

Garrian McGhee, CDS
Francena Miller, FPFS
Guadalupe San Jorge, ESB

Personal Matters

- Ailyn Garciga, Child Care Training Specialist for Child Development Services South Unit, had a baby girl on March 2. The baby's name is Beatriz. Congratulations!!
- Azucena Dilley, Housing/Employment Compensation Officer, Equal Opportunity Board, surpassed quantity standards by 57% for the first four months of Fiscal Year 2003/04. In addition, she conducted 19 mediations during this period, which amounted to 61% of all mediations held by the Mediation Unit. Her settlement rate was 89.4%. Good job!

Psychology Services Becomes CEU Provider

The State of Florida, Department of Health, Board of Psychology, has approved the Department's request to become a Psychology Continuing Education Units (CEU) Provider. This is an important achievement for our Department since it will enable us to host future conference where community professionals can benefit from earning continuing education credits to maintain their psychology license,

This approval is an intricate part of our accreditation process, staff training, and community involvement. The Psychology CEU Provider status is effective from February 12, 2004 through May 31, 2006.

Department of Human Services Employee of the Year (EOY) Nominees

<u>Professional</u>					<u>Direct Services</u>					<u>Para Professional</u>				
•	Dara Bazerman													
	Clinical Social Work													
	Psychological Services													
•	Deidre Gilbert													
	Social Worker													
	Elderly, Veterans and Disability Services													
•	Ali Medel													
	Social Worker I													
	Office of Rehabilitative Services													
•	Edith Reed													
	Juvenile Services Specialist													
	Delinquency Prevention Services													
•	Michelle L. Johnson													
	Social Worker I													
	Neighborhood Assistance Bureau													
*	*	*	*	*	*	*	*	*	*	*	*	*	*	*
<div> <p>Every DHS Employee of the Year nominee receives eight hours of administrative leave, a \$50 savings bond, a ticket to the Employee Recognition Luncheon, and a plaque. The Employee of the Year winners each receive an additional 16 hours of administrative leave, an additional \$150 savings bond, a plaque, and eligibility to be a DHS nominee for Miami Dade County Employee of the Year in various categories. Winners of Miami-Dade EOY in each category usually receive \$5,000 for the winner, runner up \$2,500 and honorable mention \$1,000. Good luck to all DHS nominees!</p> <p>Each member of the winning Team of the Year will receive eight hours of administrative leave.</p> </div>														
<u>Professional</u>					<u>In-Direct Services</u>					<u>Para Professional</u>				
•	Rosa Bode													
	Accountant II													
	Office of Administration/													
	Employment Services													
•	Eddy Nelson													
	Social Services Supervisor I													
	Employment Services Bureau													
•	Wendell Wimberly													
	Adult Center Manager													
	Elderly, Disability and Veteran Services													
•	Nelson Lorie													
	Center Director													
	Neighborhood Assistance Bureau													
•	Shemeka Martin													
	Accountant II													
	Child Development Services													
*	*	*	*	*	*	*	*	*	*	*	*	*	*	*

Department of Human Services

Team of the Year Nominees

Office of Administration

Community Based Organization Unit (CBO)

Manuel Vasquez, Administrative Officer II
Olga Gonzalez, Accountant I
Isaac Chinye, Accountant I
Orlando Castro, Accountant I
Daksha Parikh, Accountant I

Elderly, Veterans & Disability Services

Disabled Parking Enforcement Program

Teresita Perez, Disabled Services Specialist
Sergio Rendion, Data Entry Specialist

Elderly, Veterans & Disability Services

Home Care Program/Chore Team

John Payne, Custodial Worker II
Onelio Torres, Custodial Worker II

Delinquency Prevention Services

Miami Dade County Role Models

Angel Valdes, Social Worker I
Paul Black, Social Worker I

Employment Services Bureau

Refugee Services/Tutorial After School. Project

Maritza Alonso- Division Director
Guillermo Oliver- Project Coordinator
Roberto Montes De Oca- Head Teacher
Griselli Perez- Office Support Specialist 2
Gabriela Este, Social Worker
Sabine Orelhomme, Social Worker
Nora Albuquerque, Social Worker
Alina Milian, Social Workers
Caridad Cancell, Recreational Leader
Ruben Duran, Recreational Leader
Mabel Molina, Recreational Leader
Jose Buergo, Recreational Leader
Isolina Mena, Recreational Leader
Lourdes Garcia, Recreational Leader
Lourdes Gaete, Recreational Leader
Ana Delgado, Recreational Leader
Teresa Diaz, Recreational Leader
Juan Huezo, Recreational Leader
Claudia Pujadas, Recreational Leader
Guadalupe Gonzalez, Clerk 4
Maritza Othon, Secretary

Office of Rehabilitative Services

TASC Assessment and Referral Unit

Clarinda Anyamele, RSS II
June Brown, RSCI
Elois Humphreys, RSCI
Magda Dumas, RSCI
Pedro Oropeza, RSCI
Annie Banks, RSCI
Pedro Oropeza, RSVI
Patricia Marshall, RSCI
Gary Thompson, RSCI
Brenda Montgomery, OSS II
Lucia Romero, DSI